



Accessing the Fletcher Allen Guest Wireless Network

Fletcher Allen is pleased to provide free wireless access to the Internet for the benefit of our visitors and patients. This document details how to connect to the Fletcher Allen Guest Wireless Network.

WINDOWS LAPTOP USERS:

1. Open the wireless connection on your laptop. (*How you do this varies based on your laptop and/or your wireless software.*)
2. Select the appropriate network connection for access to the **Fletcher Allen Guest Wireless Network**.
3. All Fletcher Allen connection points will be named “FletcherAllenGuest”
 - If you see more than one option named “FletcherAllenGuest”, choose the connection with the strongest signal.
4. After clicking on “FletcherAllenGuest”, you will see “Acquiring Network Address” as the system tries to connect to the network.
 - If you do not connect after a minute or two, please select the “FletcherAllenGuest” network again and try to connect again.
5. After you connect, the Fletcher Allen User Policy will appear. Please read the user policy, scroll down and select “I Agree” if you accept the conditions for using the Guest Wireless Network. If you “Reject” the user policy, you will not be able to access the Fletcher Allen wireless network.
6. If you agree to the terms of the User Agreement, you will then be directed to your Internet home page.
 - Please note: If your home page is not a public internet site (Google, MSN, YAHOO, etc.) you will see an error message - “Page cannot be displayed”. Please type in a public web address in your browser, such as www.google.com to continue with access.

MACINTOSH OS X USERS:

1. To join the wireless network, right click on the convex lines (wireless signal) to turn on “AirPort” on your desktop.
2. A box will pop up that is titled “Enter the name of the network.” Click on the “Show Networks” button within this box.
3. Click on and highlight the “FletcherAllenGuest” network with the strongest signal.
4. Click the “Join” button to connect to the network.

Please call the Information Services Help Desk at **802-847-1414** if you need further assistance.